

Web Designer

[Web Guy / Global](#)

2006 – Present

I've built several web businesses and communities now, working with hundreds of clients, thousands of customers, and hundreds of thousands of users over the span of my career. I have experience with everything it takes to create and run a successful web business, from scratch to completion.

Including experience in: WordPress / Web Design / Graphic Design / Logo Design / SEO / Marketing / Social Media / Security / Building Products / Building Services / Customer Support

Community Manager

[CyberChimps / San Francisco, California](#)

2011 – 2015

I managed the support department for one of the most rapidly-growing WordPress theme companies in the business at the time. I trained and managed support staff as well as providing the majority of support myself for customers, both in the support forums and by email. I also contributed to the marketing effort (contests and giveaways for example) and overall day-to-day decisions of where the company would go next, and how to get there.

Test Operator

[Lionbridge-Microsoft / Bellevue, Washington](#)

2005

My position as a Test Operator was to test, research, and judge Microsoft's MSN search engine (what would become Bing) results in order to improve its overall quality/relevance.

Lead in Marketing

[Regency Mortgage / Salt Lake City, Utah](#)

2003

My position as Lead in Marketing was to collect hundreds of leads daily for the loan officers through an online government tool. I also trained several other employees and designed all of their marketing materials.